ENFORCEMENT MANAGEMENT

Parking Enforcement Made Simple.

For over 25 years iParq's fully hosted enforcement management system has been designed to be intuitive and easy for you and your parking customers to use. We provide the hardware and software you need, and our system will become your virtual front counter.



Easy and Intuitive to Use.

- Unlimited administrators
- Robust modules
- · Easy to use interface
- Secure online administrative access for authorized users

iParq's powerful Parking Enforcement Platform is automated, fast, and provides your Enforcement Officers with the **right information** at the **right time**.

Benefits

- Handheld License Plate Recognition
- Track each citation from beginning to end
- Secure online citation payment for parking customers.
- Handheld notifications alert officers of repeat offenders.
- Automated notification using customizable templates built for all aspects of customer communication.





- Integrated data in real time from pay by cell, pay station, and LPR companies to ensure your enforcing on the best information available.
- Registered Owner Information retrieved automatically iParg's partnership with NLETS
- Lightweight, weather-resistant, and reliable Handhelds and Printers with no-fault replacement and spare equipment options for when things don't go as planned.
- Complete audit trail
- On demand or scheduled reports, provided in various formats from one easy to use screen



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Adjudication Built In

iParq's online adjudication system visually guides the parker with evidence and tools to speed resolution. You and your customers can easily follow a citation from issuance to resolution.



For You

- Citation lifecycle tracking
- Manage appeals at multiple levels
- Admins can print out all information on citation
- Automated citations notifications and fulfillment sent to the customer via email or US Postal Service
- Handheld notifications alert enforcement team of repeat offenders

The back office solution provides you unlimited administrators, robust modules, and an easy to use interface. iParq's easy-to-read citation page includes color schemes and readily identifiable icons in an approachable format on a single screen. Your administrators will have access to all information they need at the click of a button, restricted by user privileges.

For Parkers

- · Access citation information from the comfort of their home
- Pay and appeal citations online
- View photographic evidence
- Manage their vehicle information 24/7/365.



When a parker goes to pay, they can review everything from pictures, all previous citations they have received, outcomes from hearings, payment history, and all amounts due and why.

